Institutional Trends

Greatest Concerns for Institutional Risk Management	2011	2012	2013	2015
Aggressive Program Growth	36%	18%	9%	9%
Expansion of opportunities into the developing world, where risk types and resources vary	27%	27%	45%	64%
Increase in short-term or faculty-led programming, implying less infrastructure support and training	9%	36%	9%	9%
Uneven approaches to health and safety across programs or travel types	64%	36%	64%	42%
Increased publicity and attention surrounding international activity, equating to increased accountability	18%	18%	36%	64%
Lack of institutional framework for managing risk	9%	0%	0%	9%

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Changing Landscape

ADDRESSING COMPLEX STATE AND FEDERAL REPORTING MANDATES

State and federal travel and risk management reporting requirements grow more complex while institutional office staffing remains stagnant or even declines.

From the Minnesota Office of Higher Education: "In 2014, the Minnesota Legislature passed legislation requiring postsecondary institutions to report on the health and safety of study abroad participants and directing the Minnesota Office of Higher Education (OHE) to assess the appropriate state regulation of postsecondary study abroad programs." The report from the OHE goes on to clarify the requirements that will be instituted at the state level, including reporting of all accidents or illnesses, deaths of program participants, and health and safety standard compliance. What does this mean for institutions in the state of Minnesota? Simply put, it means the addition of stringent state reporting requirements on top of Clery Act reporting requirements already in place at the federal level. It also likely sets a trend that many other states will adopt in the near future. For example, New York state is instituting mandatory violent and disruptive incident reporting for campuses in the state.

Institution	Participants	Hospitalizations	Deaths
All Minnesota Institutions	10000	28	0

Reporting by Institution, 2014-15

Institution reporting includes compliance with Forum Standards 1, 2 and 3 described below, student participation, deaths and hospitalizations. When <10 is displayed, the data is suppressed to protect student identity.

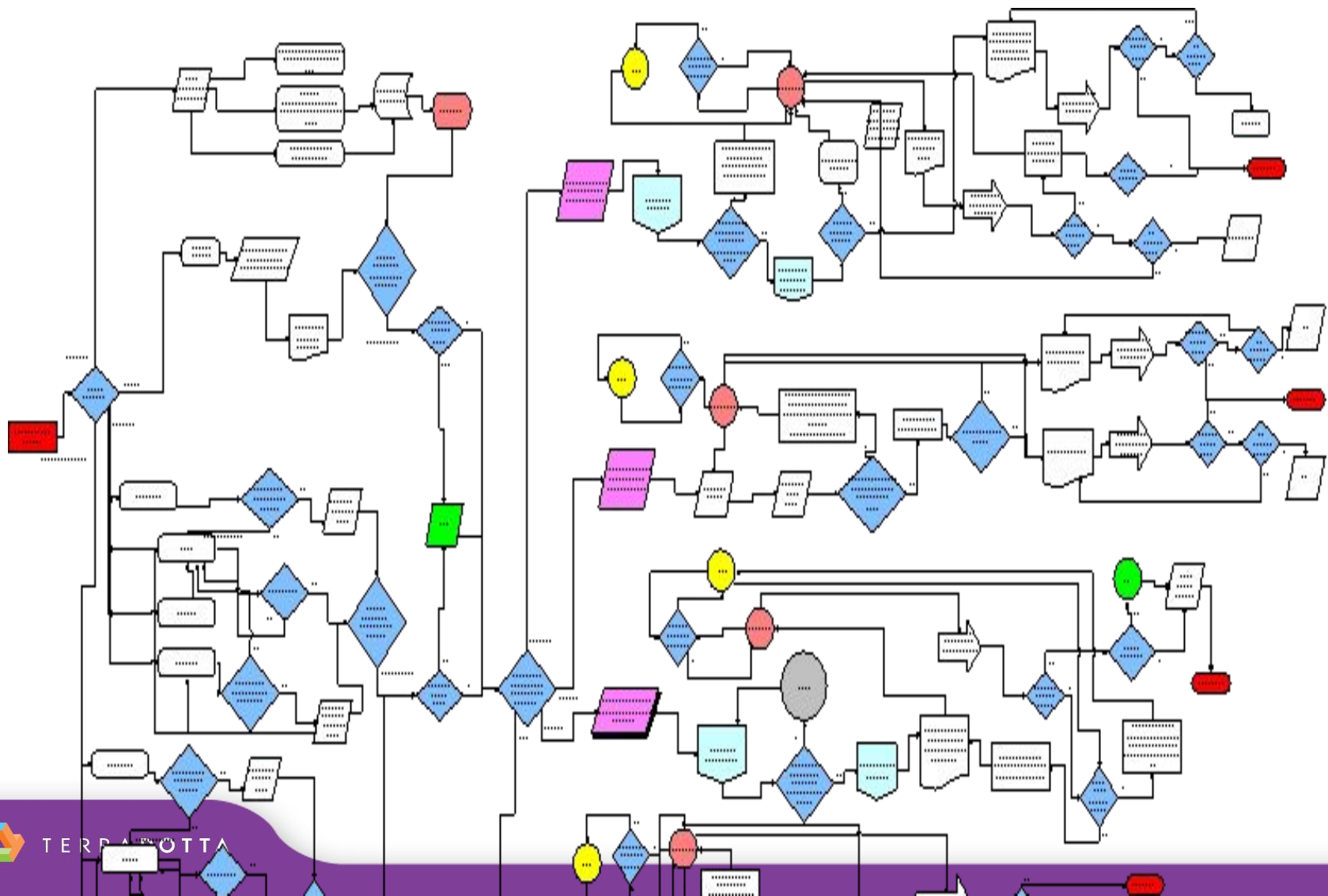| Institution	1	2	3	Participants	Hospitalizations	Deaths
Augsburg College	Y	Y	Y	218	0	0
Bemidji State University	Y	Y	Y	36	<10	0
Bethany Lutheran College	Y	Y	Y	<10	0	0
Bethel University	Y	Y	Y	263	0	0
Carleton College	Y	Y	Y	575	<10	0
Central Lakes College (Brainerd)	Y	Y	Y	23	0	0
College of Saint Benedict/Saint John's University	Y	Y	Y	515	<10	0
College of Saint Scholastica	Y	Y	Y	207	<10	0
Concordia College	Y	Y	Y	217	<10	0
Concordia University-St. Paul	Y	Y	Y	37	0	0
Crown College	Y	Y	Y	<10	0	0
Dunwoody College of Technology	Y	Y	Y	<10	0	0
Gustavus Adolphus College	Y	Y	Y	320	<10	0
Hamline University	Y	Y	Y	617	<10	0
Itasca Community College	Y	Y	Y	14	0	0
Lake Superior College	Y	Y	Y	24	0	0
Macalester College	Y	Y	Y	293	<10	0
Martin Luther College	Y	Y	N	27	0	0
McNally Smith College of Music	Y	Y	Y	<10	0	0
Minneapolis College of Art and Design	Y	N	Y	12	0	0
Minnesota State Community and Technical College	Y	Y	Y	13	0	0
Minnesota State University Moorhead	Y	Y	Y	143	0	0
Minnesota State University, Mankato	Y	Y	Y	312	<10	0
Normandale Community College	Y	Y	Y	41	<10	0
North Central University	Y	Y	Y	36	0	0
North Hennepin Community College	Y	Y	Y	<10	0	0
Northland Community & Technical College	Y	Y	Y	<10	0	0
Northwestern Health Sciences University	Y	Y	Y	10	0	0
Ridgewater College	Y	Y	Y	<10	0	0
Saint Mary's University of Minnesota	Y	Y	Y	90	0	0
St. Catherine University	Y	Y	Y	181	0	0
St. Cloud State University	Y	Y	Y	343	0	0
St. Olaf College	Y	Y	Y	709	<10	0
University of Minnesota Crookston	Y	Y	Y	47	0	0
University of Minnesota Duluth	Y	Y	Y	326	0	0
University of Minnesota Morris	Y	Y	Y	82	0	0
University of Minnesota Twin Cities	Y	Y	Y	2,792	<10	0
University of Northwestern - St. Paul	Y	Y	Y	77	0	0
University of St. Thomas	Y	Y	Y	909	<10	0
William Mitchell College of Law	Y	Y	Y	49	0	0
Winona State University	Y	Y	Y	418	0	0
Adler Graduate School	Failed to Report					
Rochester Community and Technical College	Failed to Report					
Southwest Minnesota State University	Failed to Report					

Terra Dotta's Design Values

- Maintaining flexibility throughout TDS

- Ensuring you have tools to manage processes efficiently and give you back your precious time

- Creating screens, displays & user interactions that are intuitive across multiple platforms

- Decreasing implementation time

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Streamline the Office Workflow

Ensure a Good User Experience

- Text Interface Changes
- Audience Specific Messages

What Approach?

Risk Management Cycle

- Prepare
  - Orientation
  - Risk Registry
- Act & Respond
  - Emergency Response Plan
  - Emergency Response Team
  - Can you reach your travelers?
- Recover
  - Health & Safety
  - Academic
  - Financial

- Mitigate
  - Monitor & Assess
  - Policies

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